



Sustainability Measures

PGA National Resort & Spa was third party certified as the only U.S. hotel property to achieve the APEX/ASTM Environmentally Sustainable Meetings and Events standard - Venue and Accommodations category. It also received third party certification as a GEO OnCourse sustainable golf course management for its famed Champion course. IAGTO awarded its Sustainable Golf Course 2016 – Americas region to the very same course. Trip Advisor awarded its Silver Green Leader's designation in 2015.



Meet ACE (Always Caring for the Environment), the newly created Superhero mascot to promote sustainable behavior from employees and guests. This engagement strategy has already doubled the recycling rate.

PGA National Resort & Spa has a dedicated manager of sustainable development demonstrating its commitment to People, Planet & Prosperity for all stakeholders.

Listed below are some of the measures undertaken at the property:

Water Conservation

- Voluntary 3rd day linen and towel change program for guests
- Low-flow aerators for sinks
- Sensor water faucets & low-flow toilets in common area restrooms
- Low-flow faucets, shower heads and toilets in guest rooms
- Two Ozone washing machines (uses cold water technology)
- Rain sensors used for landscape irrigation system

Energy Efficiency

- Installed INNComm guest room energy management system
- Installed real-time energy management system resort-wide
- Installed 5 Energy Star® qualified walk-in refrigerator/freezers
- Installed 339 Energy Star qualified guest room refrigerators
- 100% LED lighting in guest rooms
- Energy efficient chillers
- Energy Star® rated laundry equipment

Waste & Pollution Reduction

- Recycle cardboard, paperboard (tissue boxes, dry food good boxes, beverage carton containers, etc.) newspaper, office paper, phone books, magazines, catalogs, aluminum, glass, plastic, metal food cans, cooking oil and wine corks

- Replaced twenty 5-gal bottled water dispensers with coolers hooked up to filtered tap water
- Electronic guest registration
- Banquets serve pitcher water
- Recycle batteries and toner cartridges
- Trash liners are made of 100% recycled plastic
- Recycle guest room amenity bottles
- Replaced Pro Shop merchandise catalogs with Digital tablet ordering process
- Donate unclaimed eyeglasses to Division of Blind Services
- Donate unclaimed cell phones and chargers to Domestic Violence Shelter
- Dry cleaner uses Furbimatic machines with non-perc solvents; also takes back clothes hangers.
- Eliminate junk faxes by having fax number removed from sender's database
- Cancel unwanted magazines/catalogs and junk mail
- Recycle computer equipment and other electronics
- Recycled construction debris during 2007 – 2008 renovations
- Donate old equipment, furniture and fixtures to Habitat for Humanity's Re-Store
- Donate unwanted supplies to Resource Depot
- Installed electronic reader boards for communication (replace paper)
- Leftover banquet food is served in the employee cafeteria
- Painted and re-strapped guest room patio furniture rather than buying new
- An assortment of organic cotton merchandise, including bamboo tees sold in pro shop
- Replacing tri-fold paper towels with touch-free receptacles using recycled content paper toweling
- Replaced plastic bags for guest laundry requests with reusable, *Made in America* canvas bags

Alternative Transportation

- 3 Electric Vehicle Charging Stations
- Preferred Parking for Electric & Hybrid Vehicles

Golf

- Achieved GEO OnCourse environmental golf course certification
- Received Sustainable Golf Course of the Year – Americas 2016 award from IAGTO
- Replaced Styrofoam® cups on golf course with ones made from recycled plastic bottles and 70% puffed air
- Metals recycling – used reels, bedknives, bearings, etc. are taken to local reclamation facilities.
- Used oil recycling – oil, antifreeze, oil filters, and absorbent spill pads are recycled
- Environmentally friendly parts washing – dirty/greasy/oily parts are cleaned in Smart Washer parts washers, which bioremediate waste.
- Battery recycling – all used lead-acid batteries are returned to our vendor (NAPA) for recycling.
- Chemical container recycling – all chemical jugs are collected on site, and a specialty reclamation service periodically collects and grinds the plastic.
- Equipment washing – we utilize closed-loop bioremediating wash stations from ESD to ensure no grease or oil runs off into the environment.

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